CONSUMER SERVICES DIVISION CONSUMER SERVICES DIVISION CONSUMER SERVICES DIVISION

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Illinois Commerce Commission
CONSUMER SERVICES DIVISION
SPRINGFIELD OFFICE

FORMAL COMPLAINT

Christopher B. Wilson (COMPLAINANT)

VS.

ComEd Electric Company

(RESPONDANT)

SPRINGFIELD OFFICE

CASE NO. 02-0350

THE ABOVE NAMED RESPONDANT REFUSES TO ACKNOWLEDGE THE COMPLAINANTS EXHAUSTING REQUESTS TO WITHDRAW THE OVER CHARGED ELECTRIC BILLS TO BES LAST RESIDENCE.

THE COME ELECTRIC COMPANY IS A PUBLIC UTILITY AND IS SUBJECT TO THE PROVISIONS OF THE ILLINOIS PUBLIC UTILITIES ACT.

THE COMEd ELECTRIC COMPANY IS IN VIOLATION OF THE AFORE-MENTIONED UTILITIES ACT PURSUANT TO , 83 Il. Adm. Part 280.50-(a), 280.70 (a).

(1.) The Complainant asserts that in May of 2001, he made a payment agreement for the sum of \$ 510.17, he owed to ComEd. The following month in June of 2001, he paid his regular monthly bill of \$ 60.38 and the payment agreement which added up to the total amount of \$ 127.54. ComEd over charged the Complainant on the June 2001 bill for the amount of \$ 188.72. The following month of July, 2001, the complainant was again over charged.

(ENCLOSED IN THIS FORMAL COMPLAINT ARE COPIES OF THE AFOREMENTIONED BILLS AND DETAILED EXPLAINATION OF HOW THEY WERE OVER CHARGED.).

THE MAILING ADDRESS OF THE COMPLAINANT IS, 1116 Hampton Harbor Rd./ Schaumburg, Il. 60193.

THE SERVICE ADDRESS THAT THE COMPLAINANT IS COMPLAINING ABOUT IS; 1986 Algonquin Rd. / Mount Prospect, II. 60056.

THE COMPLAINANT CAN BE REACHED AT: (847) 352 - 1867.

THE COMPLAINABLE HAS CONTACTED THE CONSUMER AFFAIRS DIVISION OF THE INDIRORS CONTERCE CONTISSION WITH NO RELIEF.

Commission grant him the relief that is due to him pursuant to the Illinois Public Utilities Act, and to also consider the possibility of rewarding the complainant a substartial amount of money due to the exhausting harrassment and pain and suffering he has undergone as a result from the Combd Electric Companies stubborness in addressing the truth as found in the contents of this formal complaint.

I, Chuckphu B-Walson, swear under penalty of perjury that the contents of this formal complaint are correct and true to the best of my knowledge.

April, 70, 2002

Subscribed and sworn to before me

County of Cook, State of Illinois

Notary Public Saletth Ker

"OFFICIAL SEAL"
Elizabeth Romero
Notary Public, State of Illinois
My Commission Expires 12/06/2003